

Self-service checkout – step by step

Pay for parking or make a booking to enter and exit the car park multiple times.

Here's how it works: First, carry out steps 1 and 2, which are common to both options. Then, depending on your needs, choose either Path 1 or Path 2.



STEP 1

Start process

On the home screen, tap 'Get started'.

If required, you can select the language (DE or EN) in the bottom left-hand corner.



STEP 2

Enter registration number

Enter your full registration number using the on-screen keyboard or select a suitable suggested registration number.

Confirm by clicking 'OK'.

Option 1: Pay and leave

Select this option if you wish to pay your current parking charge and then leave the car park.



STEP 3

Show parking fee

The machine displays the number plate it has recognised, the parking duration and the amount currently due.

Before paying, you can redeem your SaastalCard/Guest card by selecting 'Scan voucher'.



STEP 4

Scan the SaastalCard/Guest card

Scan the QR code on your SaastalCard/Guest card using the scanner.

The green message 'Scan OK – Voucher applied' confirms that the voucher has been successfully redeemed.

Important: Scan your SaastalCard/Guest card before paying.



STEP 5

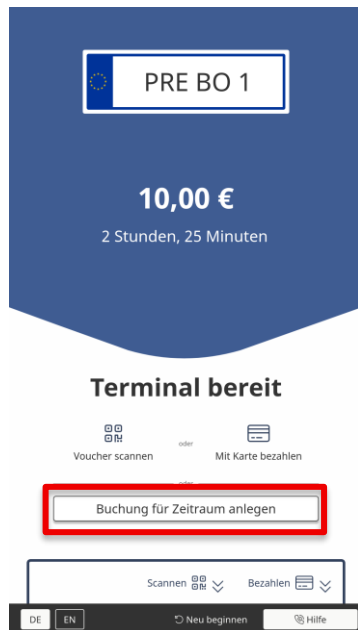
Pay the parking fee and drive off

Pay the amount shown using your debit or credit card.

The message 'Have a safe journey! – Payment successful' confirms that the transaction is complete. You can then drive off.

Option 2: Booking for the stay

Select this option if you wish to enter and leave the premises several times during your stay.



STEP 3B

Open the booking function

On the payment overview, select the 'Create entry for period' button.



STEP 4B

Select a booking

Tap 'Pay for your stay now'.

You may enter and exit the car park as many times as you like during the booked period. There will be no refund if you leave early; any additional time will be charged at the standard rate.

Option 2: Duration and the SaastalCard/Guest card

PRE BO 1

Saastal Card

100,00 €

Wann endet die Buchung?

14:12 bis 14:12
Di. 13. Okt. So. 18. Okt.

Zurück Jetzt bezahlen

DE EN Neu beginnen Hilfe

STEP 5B

Select departure date

The start date of the booking corresponds to the first check-in and is already set.

Use the arrow keys to select the desired end date or check-out time. The corresponding price will be displayed.

Tap 'Pay now'.

PRE BO 1

Saastal Card

100,00 €

14:12 bis 14:12
Di. 13. Okt. So. 18. Okt.

Terminal bereit

Voucher scannen oder Mit Karte bezahlen

Zurück

Scannen Bezahlen

DE EN Neu beginnen Hilfe

STEP 6B

Scan your SaastalCard/Guest card before paying

The overview shows the booking period and the total amount.

Please make sure you scan your SaastalCard/Guest card at the QR code scanner before making the payment.

If you do not scan your card before payment, the discount cannot be applied in this process.

Option 2: Discount and completions

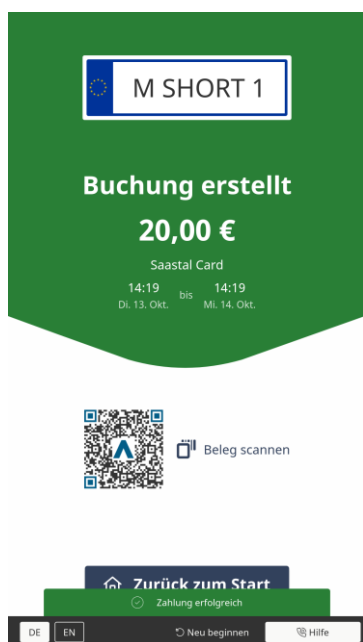


STEP 7B

Check the discount and pay

“Scan OK – Voucher applied” confirms that the scan was successful.

Check the updated amount and then pay by debit or credit card.



STEP 8B

Booking successfully created

‘Booking created’ and ‘Payment successful’ confirm that the transaction is complete.

You can enter and exit as many times as you like until the end time specified in your booking. You can access your payment receipt via the QR code displayed.

If the booking period is exceeded, additional parking charges will apply.

Note: The license plate numbers, times and amounts shown in the screenshots are examples and may differ from the actual transaction.